



At a Glance

Metrofuser provides solutions to imaging service organizations.

Remanufacturing Evolution

We believe remanufacturing is not only a eco-friendly alternative, but it is also a chance for the part to evolve from its original state. At Metrofuser each repair generation is an evolution to greater quality - a continuous improvement from the original factory model. From implementing engineering upgrades and component-level redesigns all the way through to process engineering efficiencies, the evolution and innovation never stops at Metrofuser.

Service Parts

- Fuser Assemblies
- Power Supplies and Logic Boards
- Paper Handling Units
- Maintenance Kits
- Transfer Kits
- JetDirect Cards
- OEM & NEXTGENN brand compatible Parts

Certified Remanufactured Printers

Metrofuser's Certified Recondition Printers are typically one third the price of the newer equivalent and are 100% remanufactured. Our Tier 1 Models are chosen for their noteworthy historic performance and reliability. All models are backed by a 6 month warranty, optional extended warranties and Technical support.

Technical Support / Help Desk / MPS Monitoring

Our First responders are specialists, Grizzled veterans in the imaging devices industry with a minimum of 10 years of experience troubleshooting and repairing these devices in the field. Our depth and breadth of knowledge in imaging equipment is unparalleled. Our staff is matched only by the tools that they are provided including OEM service manuals, factory service bulletins and our own proprietary service notes. We support some of the biggest names out there with our mission to assist is diagnosis, pre failure anyasis to eliminate wrong part orders and call backs.

Printer Repair Training

ServicePlus Training is a compilation of collaborative disciplines, parts theory, service management and general printer repair. Our classes provide students with hands-on, real-life scenarios challenging them to build everything possible for each technology element with their own hands. Students break it, fix it, install it, troubleshoot it, integrate it, migrate it, upgrade it and deploy it. That's what makes *Metrofuser's ServicePlus* Training better than others.

We Are All About One-To-One Relationships

We assign a dedicated account representative to act as your advocate, ensuring that you have someone from our team on your team.

1-2 Day Ground Delivery to 80% of the Largest Metropolitan Areas

We have established a network of strategically located distribution centers nationwide. Our electronically linked network provides 1-2 day ground to 80% of the largest US metropolitan areas. With Metrofuser you can give your customer the ultimate in service and delivery without having to invest in stocking and warehousing. Local customers can enjoy convenient order pick-up service.

CoreBank IT!

Metrofuser systems can identify, itemize, inventory, report and manage your core inventory while you maintain control on how to utilize it. Metrofuser offers a number of unique options.

Services Options

- Repair & Return
- Remanufactured Outright
- Remanufactured on Advance Exchange
- OEM New Outright
- OEM New on Advance Exchange

Core Returns Made Easy

Metrofuser can help you manage core returns as easily as you handle your customer's outbound orders. Our returns process is as friendly to your customers as it is to your bottom line.

Market Based Core Charges and Favorable Trades

In the event you are unable to return a core, Metrofuser uses current market prices to estimate core charges. Moreover we will always try to accept fair and equitable trades. Either way you will never get excessively charged.

Organizations Using Metrofuser Products/Services

Metrofuser is the company behind some of the biggest names out there. Leading companies look to us for repair solutions.

US Treasury	ECOLAB
US EPA	Toll Brothers
Bureau of National Affairs	Yale University
US Department of Justice	VISA
AFL-CIO	Price Waterhouse Coopers
Wells Fargo	ExxonMobil Corporation
TD Bank	Aetna Life Insurance Co.
Boeing	Harvard University
NASA	Bank Of New York
Sloan-Kettering	NIKE
Cornell University	Ogilvy
NSA	Clorox
FBI	Whole Food